

Discount Rates

CARE (California Alternative Rates for Energy) Discount

The CARE program provides a monthly discount on energy bills for income-qualified households and housing facilities. Qualifications are based on the number of persons living in your home and your total annual household income.

CARE is available to MCE customers as well as PG&E customers and provides the same discount regardless of enrollment with MCE or PG&E. Customers enrolled in MCE will continue to receive their full CARE discount and there is no need to reapply with MCE. New CARE enrollments or renewals must still be done through PG&E's customer service center or website.

If you think you may be eligible to receive a CARE discount and would like to sign up, please call PG&E at 1-866-743-2273 or visit PG&E's website: <http://www.pge.com/>.

Medical Baseline Allowance

Medical Baseline Allowances are generally available to customers who personally are, or who live with someone who is dependent on life-support equipment, or have certain other serious medical conditions which create an added need for electricity. This program allows customers to receive discounted rates for electricity by increasing their allocation of "baseline usage", electricity which is available at lower rates.

Customers enrolled in MCE will continue to receive their Medical Baseline Allowance from PG&E, and there is no need to reapply for this program with MCE. Medical Baseline customers are also exempt from PG&E's Power Charge Indifference Adjustment charges, which can provide an additional savings on energy bills.

If you think you may be eligible to receive a Medical Baseline Allowance and would like to sign up, please call PG&E at 1-866-743-2273 or visit PG&E's website: <http://www.pge.com/>.