

Career Opening One Position [Customer Programs Manager, Energy Efficiency and Electrification](#)

Even if you feel that you do not meet all the qualifications, we encourage you to apply. Application materials are reviewed on a rolling basis through LinkedIn.

MCE supports a work-life balance. So, our positions can be remote (based on business need), hybrid schedule (flex schedule), or entirely in the office. Office locations include Concord or San Rafael, California.

MCE reserves the right to close the recruitment at any time. Resume materials will be reviewed, and phone screens will be scheduled on a rolling basis. Apply today. To be considered for this position submit your application no later than Sunday, January 22, 2023.

What You'll Do

As a Customer Programs Manager, Energy Efficiency and Electrification, you will provide high-quality program energy and home health and safety programs and services to MCE customers, collaborating closely with team members across the agency. You will engage with MCE customers including third-party program implementers, Community-Based Organizations (CBOs), municipalities, industry contractors, and other strategic partners. You may also connect with homeowners, renters, property owners, and managers on MCE's behalf in support of the programs you will manage.

With support from the Manager of Customer Programs and other agency team members, you may develop, negotiate, and manage contracts with multiple vendors. You will be responsible for ensuring that contracts adhere to the California Public Utilities Commission's (CPUCs) and other regulators' rules and regulations, as well as MCE's. You will be responsible for understanding local and state energy saving goals and how they interact with MCE's mission, and for managing programs to these standards.

Key Responsibilities

- Day-to-day and strategic work of third-party program implementers and MCE-implemented energy efficiency and home health and safety projects.
- Gather, organize, and share out metrics to determine viability of programs.
- Engage in relationship building with community and advocacy stakeholders to pursue common regulatory and legislative goals and gain insight into tools and strategies to deepen positive impacts on MCE's communities.

- Through strategic engagement with federal and state stakeholders, position MCE as a thought and action leader and as a trusted partner for policymaking and grant funding that will support agency priorities and goals.
- Prepare and provide updates for Leadership, Executives, and the Board of Directors as needed.

Compensation & Benefits

Competitive compensation package offered, based on candidate experience along with generous benefits and perks, including fully paid premiums for health insurance, parental leave, dependent care subsidies, student loan repayment, and employee wellness program.

- [Customer Programs Manager, Energy Efficiency Starting Salary Range \\$112,245 - \\$138,979](#)

Qualifications:

Required Skills

- Ongoing program, design, implementation, management.
- Building and maintaining effective internal and external relationships.

Experience & Education

- Relevant Bachelor's degree or equivalent combination of education and experience.
- At least **five (5) years** of progressively responsible experience at an electric utility, local government agency or private company that provides demand-side energy program services.
 - A Master's degree in a related field may be substituted for up to two (2) years of experience.

Knowledge of

- Mission, vision, and goals of MCE and Community Choice Aggregation (CCA) programs.
- Basics of utility or municipal energy efficiency and demand response programs.
- Marketing and outreach, energy efficiency and Integrated Demand Side Management (IDSM) technologies, data collection and management, and ratepayer-funded programs.
- Electric utility industry best practices.

Ability to:

- Manage multiple priorities and quickly adapt to changing priorities in a fast-paced, dynamic environment.
- Be thorough and detail oriented.
- Provide input on policy strategies and recommend actions.
- Take responsibility and work independently.

- Coordinate and communicate across teams effectively.

Who We Are

[MCE](#) provides renewable, locally controlled electricity service and cutting-edge energy programs to more than one million residents and businesses in 37 Bay Area communities across four counties: Contra Costa, Marin, Napa, and Solano. MCE offers more renewable energy compared to PG&E at stable and competitive rates, significantly reducing greenhouse gas emissions and reinvesting millions of dollars in local energy programs.

We are helping to solve the climate crisis by eliminating fossil fuel greenhouse gas emissions, producing renewable energy, and creating equitable community benefits. We are proud to be the first program of our kind in California and have been operational since 2010.

Our Commitment to Diversity, Equity, and Inclusion

MCE is a place where everyone can grow. We strive to build cohesive, inclusive teams. So however, you identify and whatever background you bring with you, whatever your culture, please apply if this role would excite you to come to work every day.

Work Environment

- The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job.
- MCE offices support an environment that is accessible to those with reduced mobility. We are happy to provide more details if asked.
- MCE will make reasonable accommodation of the known physical or mental limitations of a qualified applicant with a disability upon request

Condition of Employment

- MCE strives to maintain a COVID-free workplace. To that end, being fully vaccinated is a condition of employment for all employees.

To Apply:

All interested applicants must include a resume. Additional skills assessments may be requested.

Anticipated Start Date Early March.

Please follow the link to submit your resume materials [LinkedIn Easy Apply](#).

For questions reach out to Carol Dorsett Human Resources Specialist, Talent Diversity & Inclusion at cdorsett@mcecleanenergy.org

MCE is an equal opportunity employer, and all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity or expression, pregnancy, age, national origin, disability status, genetic information, protected

veteran status, or any other characteristic protected by law.

MCE makes reasonable accommodations for qualified applicants with disabilities, sincerely held religious beliefs, and other conditions protected by applicable law.