Understanding the Time-of-Use Transition & Your Rate Options

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Agenda

• Background
• Rate Options
• Time-of-Use Transition
• Assistance Programs
Background
How Your Electric Service Works

**SOURCE**
Buys and builds cleaner energy

**DELIVERY**
Delivers energy, maintains lines, and sends bills

**CUSTOMER**
Benefits from renewables, choice, and local control

MCE  PG&E  YOU
<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amount Due on Previous Statement</td>
<td>$112.82</td>
</tr>
<tr>
<td>Payment(s) Received Since Last Statement</td>
<td>-$112.82</td>
</tr>
<tr>
<td>Previous Unpaid Balance</td>
<td>$0.00</td>
</tr>
<tr>
<td>Current PG&amp;E Electric Delivery Charges</td>
<td>$73.34</td>
</tr>
<tr>
<td>MCE Electric Generation Charges</td>
<td>$42.78</td>
</tr>
<tr>
<td>Current Gas Charges</td>
<td>$45.58</td>
</tr>
<tr>
<td><strong>Total Amount Due by 02/12/2021</strong></td>
<td><strong>$161.70</strong></td>
</tr>
</tbody>
</table>
Rate Options
MCE Mirrors Your PG&E Rate

You have options for your rate plan:

**Time-of-Use Rate Plans:** When you use energy is as important as how much you use.

**Tiered Rate Plan:** Bills are based on how much energy you use during each billing month.

**Electric Vehicle (EV) Rate Plans:** For homes that also charge an EV or battery.
Most MCE residential customers are currently enrolled in the E1, tiered rate plan.

Rates are based upon how much you use.

Customers are allotted a “baseline allowance” and charged higher prices for usage over their allowance.
Time-of-Use Rates

- The cost of electricity will change based on **when** you use energy
- Save money by shifting electricity usage to off-peak hours
- Avoid high usage surcharges

Check the Hour Before Using Power

<table>
<thead>
<tr>
<th>Lowest price (OFF-PEAK)</th>
<th>Highest price (PEAK)</th>
<th>Basic Residential Rate (E1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>$</td>
<td>$$</td>
<td></td>
</tr>
<tr>
<td>19 hours each day</td>
<td>5 hours each day</td>
<td></td>
</tr>
</tbody>
</table>

7 DAYS A WEEK

12 a.m. - 4 p.m. | 4 p.m. - 9 p.m. | 9 p.m. - 12 a.m.
California’s Time-of-Use Transition
PG&E and MCE will move most residential customers to a Time-of-Use Rate Plan in March 2022.

This transition will:

✓ Ensure greater grid reliability
✓ Support a cleaner and healthier energy future
✓ Allow customers to better control their energy costs
✓ Reduce our reliability on fossil-fueled resources
Find the Best Rate Plan For You

- Visit pge.com/TOUchoice to compare rate plan options with estimated annual costs
- Choose the most cost-effective rate plan for you!
- Consider your habits and whether you can shift your energy use
- Try a time-of-use plan risk-free for 12 months with bill protection
Save Money on Your Bill

Over 75%* of MCE customers are expected to save money when enrolled in TOU rates **without changing any habits**

Ways to save even more:

- Run large appliances during off-peak hours
- Pre-cool your home before 4 PM
- Charge your Electric Vehicle and other electronics overnight
- Schedule battery systems to discharge during peak hours

*Analysis was performed with 2018 usage data
Bill Assistance Programs
Bill Assistance Programs

CARE & FERA
• Income qualified monthly discount of 18 - 35%

Medical Baseline Program
• Customers relying on medical equipment allotted additional energy at the lowest price

LIHEAP & REACH
• One-time credit to help pay off utility balances and avoid disconnection

Arrearage Management Plan
• Debt forgiveness program up to $8,000

www.mcecleanenergy.org/lowerbill
Arrearage Management Plan

Debt forgiveness of up to $8,000

• 1/12 of debt is forgiven with each on-time monthly payment for current charges
• 12 months of on-time payments will result in full debt forgiveness (up to $8,000)

Eligibility:
✓ CARE or FERA customer
✓ Owe at least $500
✓ 90+ days past due
✓ PG&E customer for at least 6 months

Enroll by calling PG&E at 1-800-743-5000
Crime Prevention Tips

• **MCE does not** go door-to-door
  • Be cautious of people coming to your door representing themselves as MCE, PG&E, or other gas/electric utilities

• **Do not share** personal information
  ➢ PG&E Account Number
  ➢ Social Security Number
  ➢ Credit Cards
  ➢ Bank Account
Questions?