More renewable, locally controlled electric service starts with your April 2022 billing cycle.

Welcome to MCE. The City of Fairfield is partnering with MCE, a local not-for-profit public agency that provides a choice of more renewable electricity options at stable and competitive rates. As a customer, you’ll also benefit from our comprehensive energy programs while improving the environment.

YOUR SERVICE OPTIONS

- **MCE Light Green**
  - 60% renewable energy
  - Take no action and you’ll automatically be enrolled in Light Green, our standard service, as of your April 2022 billing cycle. Light Green gives you nearly twice as much renewable energy as PG&E at comparable rates.

- **MCE Deep Green**
  - 100% renewable energy
  - Upgrade to 100% California solar and wind energy for ~$5 more a month for average households. Half of the premium helps to create new local energy programs and projects that benefit you and your community.

- **PG&E**
  - 31% renewable energy
  - You can choose to remain with PG&E’s electric generation service by opting out of MCE service. Opt-out requests after 60 days of MCE service are subject to a one-time administrative fee ($5 per residential account; $25 per commercial account) and PG&E’s terms and conditions of service, which prohibit you from choosing to return to MCE for 1 year.

To choose the MCE Deep Green or PG&E service options, visit mceCleanEnergy.org/Fairfield or call 1 (888) 632–3674. Please have your PG&E account number on hand.

WHO WE ARE

Over the past 11 years, MCE has provided customers with a choice in electricity providers, more renewable energy, local control over rates, and community reinvestment through energy-saving programs, local projects, and workforce opportunities. MCE serves over 1 million residents and businesses in 37 communities across Contra Costa, Marin, Napa, and Solano Counties.
How do MCE rates compare to PG&E’s?
For current rates and cost comparisons, visit mceCleanEnergy.org/Fairfield. For over a decade, MCE has provided stable and competitive rates compared to PG&E. We typically change our rates only once a year or not at all. Customers who are enrolled in discount programs such as CARE, FERA, and Medical Baseline automatically receive the same discount with MCE; no action is needed.

How does MCE work with PG&E?
MCE determines the source of electricity, called electric generation. MCE’s generation service will replace PG&E’s starting with your April 2022 billing cycle. PG&E will continue to deliver your electricity, maintain power lines, provide repairs, and send your monthly bill.

Why am I automatically enrolled in MCE if I don’t opt out?
To ensure that everyone has an equal opportunity to receive the benefits provided by Community Choice Aggregation (CCA) programs such as MCE, state law requires all electricity customers to be serviced by MCE unless you opt out. You can choose to start service with MCE automatically or opt out to keep PG&E for your electric generation.

<table>
<thead>
<tr>
<th>Services Provided</th>
<th>MCE</th>
<th>PG&amp;E</th>
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<tbody>
<tr>
<td>Twice the state’s average renewable energy content</td>
<td>✓</td>
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<tr>
<td>Competitive and more stable rates</td>
<td>✓</td>
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<td>Locally controlled rates, services, and programs</td>
<td>✓</td>
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<tr>
<td>Solar Net Energy Metering (NEM)</td>
<td>✓</td>
<td>✓</td>
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<td>100% renewable service options</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Automated payment plan services</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Energy efficiency rebates and programs</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>(for residential, commercial, industrial, and agricultural customers)</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>CARE/FERA</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Medical Baseline</td>
<td>✓</td>
<td>✓</td>
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<tr>
<td>Budget Billing</td>
<td>✓*</td>
<td>✓</td>
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<tr>
<td>SmartRate</td>
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<td>✓</td>
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*For MCE customers, Budget Billing is applied to PG&E gas and electric delivery charges. MCE electric generation charges are not included in the Budget Billing calculation and are billed separately. As a result, your total charges will vary from month to month.

LEARN MORE & GET ANSWERS TO YOUR QUESTIONS
- Visit mceCleanEnergy.org/Fairfield
- Call 1 (888) 632–3674 Mon–Fri: 8:00 am–5:00 pm
- View a virtual enrollment meeting
  - Wed, March 9th; Wed, March 23rd; and Wed, April 6th at 6:30–7:30 pm
  - Meeting details are available at mceCleanEnergy.org/Fairfield#events

Scan this QR code with your smartphone’s camera.
RATES
MCE electric generation rates are designed to be stable and cost–competitive. Financial assistance programs like CARE (California Alternate Rates for Energy), FERA (Family Electric Rate Assistance), and Medical Baseline Allowance remain the same for MCE customers. If you are enrolled in any of these programs with PG&E, you will continue to be enrolled with MCE. Any changes to MCE rates will be adopted at duly noticed public MCE Board meetings. Changes to PG&E or MCE rates impact cost comparisons. PG&E charges MCE customers a monthly Power Charge Indifference Adjustment (PCIA) and Franchise Fee Surcharge. These fees are always included for informational purposes in MCE cost comparisons. View MCE and PG&E cost comparisons at mceCleanEnergy.org/rates or for commercial customers mceCleanEnergy.org/commercial–rates or call 1 (888) 632–3674 for more information. PG&E and MCE rates and cost comparisons may change over time.

BILLING
You will receive a single monthly bill from PG&E. The bill will include charges for PG&E electric delivery and MCE electric generation. MCE's electric generation charge will replace PG&E's electric generation charge. MCE's charge is not an extra fee. If you opt out of MCE, PG&E will resume charging you for electric generation.

ENROLLMENT
MCE, a not–for–profit public agency, is the primary electric generation provider in your community. California State Assembly Bill 117, passed and signed into law in 2002, requires that community choice programs like MCE operate as the primary electric generation service provider through an automatic enrollment process. Your account will be automatically enrolled with MCE's Light Green 60% renewable energy service unless you choose to opt out. You may request to opt out at any time. You may also choose to opt up to MCE's Deep Green 100% renewable energy or Local Sol 100% locally sourced solar energy. To opt out, or to opt up to Deep Green or Local Sol, call 1 (888) 632–3674 or visit mceCleanEnergy.org. Please have your PG&E account number on hand.

OPT OUT
You may request to opt out of MCE and keep your electric generation service with PG&E at any time by calling 1 (888) 632–3674 or by visiting mceCleanEnergy.org. Please have your PG&E account number on hand so that we may process your request. If you do not opt out within 60 days after MCE service starts, you will be subject to the payment of a one–time administrative fee ($5 residential or $25 commercial), will not have the option to return to MCE for one year, and will be subject to PG&E's terms and conditions of service. For information on PG&E's terms and conditions, visit mceCleanEnergy.org/opt–out–terms. You will not be charged an administrative fee if you opt out before MCE service starts, within the first 60 days after your automatic enrollment with MCE, or if you cancel electric service. In order to switch electric generation service to PG&E before your next monthly billing cycle, your opt–out request must be received at least five business days before the billing cycle start date. Your account will be transferred to PG&E on the first day of your next billing cycle and cannot be immediately transferred during a billing cycle. You may be charged for all electricity procured by MCE on your behalf if you cancel service with MCE.

DEEP GREEN/Local SOL CUSTOMERS
There is no fee if you chose to return to MCE's Light Green 60% renewable energy service. See above for fees associated with returning to PG&E. There is no term length associated with your participation in MCE's voluntary Deep Green or Local Sol energy service options. MCE Deep Green and Local Sol customers pay an additional fee for these service options. For current rate information please visit mceCleanEnergy.org/100–renewable or mceCleanEnergy.org/100–local–solar.

FAILURE TO PAY
MCE may transfer your account to PG&E upon 14 calendar days' written notice to you if you fail to pay your bill. If your service is transferred, you will be required to pay the administrative fee described above.

Based in San Rafael and Concord, MCE is governed by a Board of Directors of elected officials representing Marin County and all of the cities and towns within it, Napa County and all of the cities and towns within it, unincorporated Contra Costa County, unincorporated Solano County, and the Cities and Towns of Benicia, Concord, Danville, El Cerrito, Fairfield, Lafayette, Martinez, Moraga, Oakley, Pinole, Pittsburg, Pleasant Hill, Richmond, San Pablo, San Ramon, Vallejo and Walnut Creek. We’re committed to protecting customer privacy. Learn more at www.mceCleanEnergy.org/privacy.

MCE is required to send you four notices about your enrollment.
In an effort to save trees, we will send future enrollment notices via email if you have an email address on file with PG&E.