MCE is a groundbreaking, not-for-profit, public agency that has been setting the standard for clean energy in our communities since 2010. MCE offers more renewable power at stable rates, significantly reducing energy-related greenhouse gas emissions and enabling millions of dollars of reinvestment in local energy programs.

MCE is a load-serving entity supporting a 1,200 MW peak load. MCE provides electricity service and innovative programs to more than 540,000 customer accounts and more than one million residents and businesses in 37 communities across four Bay Area counties: Contra Costa, Marin, Napa, and Solano.

MCE’s mission is to address climate change by reducing energy-related greenhouse gas emissions with renewable energy and energy efficiency at cost-competitive rates while offering economic and workforce benefits and creating more equitable communities.

In 2020, MCE created our 10-Year Impact Report celebrating the successes of our first decade of service. View the report to learn more about our accomplishments to date.

How MCE Works

MCE determines your power source, called electric generation. PG&E continues to deliver the electricity, maintain power lines, provide repairs, and send your monthly bill.
Fitch and S&P Global credit rating agencies evaluate MCE as an investment–worthy entity due to demonstrated evidence that MCE’s business model operates on:

» Sound operational and financial performance,  
» Full recovery of costs through independent local rate–setting,  
» Strong financial flexibility due to positive cash flows, and  
» Adequate liquidity levels with the expectation that MCE will meet and maintain a reserve target of 240 days cash on hand.

As of the fiscal year ending on March 31, 2021, MCE maintained over 190 days cash on hand. We also increased our targeted liquidity reserve to 240 days, and our target net position from 40% to 60% of operating expenses. MCE expects to meet these new targets by December 31, 2022.
California Community Choice Financing Authority

MCE has partnered with three other CCAs to launch CCCFA, a first-of-its-kind renewable energy prepay bond agency. This prepay structure has historically been used to benefit the fossil fuel industry, primarily through natural gas transactions, which has decreased the competitiveness of renewable contracts. Using prepay bonds to lower the cost of renewable energy procurement can reduce costs, helping MCE shift our ratepayer dollars to deliver more, and cheaper local clean energy programs.

MCE’s $180 million community reinvestment by percentage.
MCE’s financial statements are audited annually by Baker Tilly US, LLP, a third-party external auditor. These audits examine and evaluate MCE’s financials to ensure that our records are a fair and accurate representation of the transactions they claim to represent. Financial statements are written records that convey the business activities and the financial performance of a company.

Change in Net Position $27,544,767

Total Income $454,739,782

Total Expenses $427,195,015

Operating Reserve Fund $15,000,000

Summary of Financial Results

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating revenues</td>
<td>$452,955,192</td>
<td>$416,119,323</td>
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<tr>
<td>Interest income</td>
<td>1,784,590</td>
<td>2,957,808</td>
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<tr>
<td>Total income</td>
<td>454,739,782</td>
<td>419,077,131</td>
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<tr>
<td>Operating expenses</td>
<td>427,014,543</td>
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<tr>
<td>Non-operating expenses</td>
<td>180,472</td>
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<tr>
<td>Total expenses</td>
<td>427,195,015</td>
<td>348,848,206</td>
</tr>
<tr>
<td>Change in net position</td>
<td>$27,544,767</td>
<td>$70,228,925</td>
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</tbody>
</table>

Deferred Inflows of Resources

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
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<tbody>
<tr>
<td>Operating Reserve Fund</td>
<td>15,000,000</td>
<td>10,500,000</td>
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</tbody>
</table>

Net Position

<table>
<thead>
<tr>
<th></th>
<th>2021</th>
<th>2020</th>
</tr>
</thead>
<tbody>
<tr>
<td>Investment in capital assets</td>
<td>958,569</td>
<td>1,142,836</td>
</tr>
<tr>
<td>Restricted</td>
<td>147,000</td>
<td>—</td>
</tr>
<tr>
<td>Unrestricted</td>
<td>188,244,738</td>
<td>160,662,704</td>
</tr>
<tr>
<td>Total net position</td>
<td>$189,350,307</td>
<td>$161,805,540</td>
</tr>
</tbody>
</table>
540,000+ customer accounts
1 million+ people served
37 communities
4 Bay Area counties
500,000 metric tons CO₂e eliminated
49 MW local projects

**MCE HIGHLIGHTS**

**Customers at a Glance**

- **Accounts**
  - Residential: 89%
  - Non-residential: 11%

- **Energy Consumption**
  - Non-residential: 98%
  - Light Green: 47%
  - Deep Green: 2%
  - Local Sol: .04%

- **Service Area Projects**

**LOCAL SOL**
Always 100% locally sourced solar from Novato’s Cooley Quarry.

**LIGHT GREEN**
Default service, 60% renewable since 2017, 95% greenhouse gas free in 2023.

**DEEP GREEN**
Always 100% renewable from all California resources — 50% wind and 50% solar.

500,000 metric tons CO₂e eliminated

**MCE 2021 IMPACT REPORT**

540,000+ customer accounts
1 million+ people served
37 communities
4 Bay Area counties
500,000 metric tons CO₂e eliminated
49 MW local projects

**MCE HIGHLIGHTS**

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**MCE 2021 IMPACT REPORT**
In 2020, MCE’s default service option, Light Green, was 61% renewable and 91% greenhouse gas free, offering customers almost twice the amount of renewable energy compared to California’s average of 33%. Since 2010, MCE has more than doubled our renewable energy content from 28% to 61% while significantly increasing our customer base by 5,300% — from 10,000 to more than 540,000 accounts across four Bay Area counties.

MCE’s Clean Energy Portfolio Highlights

» Since 2010, MCE has invested more than $2.1 billion in new California renewable projects.

» Over 99% of the energy in MCE’s power portfolio is sourced from clean energy resources, including bioenergy, geothermal, wind, solar, and hydroelectric.

» MCE’s default, Light Green service provides 61% renewable energy from bioenergy, geothermal, wind, small hydroelectric, and solar.

» Of MCE’s renewable energy content, 72% is sourced from the highest value Power Content Category 1 (PCC1) renewables located in California.

Starting in 2022, MCE plans to purchase 100% of our renewable energy portfolio from PCC1 resources. We also anticipate that our Light Green service option will be 95% greenhouse gas free by 2023. Looking ahead, MCE aims to have our Light Green portfolio include a minimum of 85% renewable energy by 2029 and continue to extend our leadership in renewable and clean energy by incorporating innovative new technologies into our power supply portfolio.
MCE Highlights

Diversity, Equity, and Inclusion

MCE has been committed to energy equity since our founding in 2010 and continues to collaborate with member communities to advance equity through tailored programs and services. We have prioritized equitable access to clean energy benefits through multiple programs that support customers who have been underserved by traditional energy programs or who are most impacted from the frontline effects of fossil fuel generation.

Inclusive Policies

MCE’s commitment to energy equity is reflected in our Sustainable Workforce and Diversity Policy. We support sustained and fairly compensated local job opportunities in the energy industry, through workforce training and apprenticeship programs. Our policy outlines specific efforts to prioritize workforce development through MCE’s Feed–In Tariff program, energy efficiency projects, contracting for services and supplies, and hiring of MCE staff. We partner with community–based organizations (CBOs), including schools and community colleges, in support of underserved and vulnerable individuals. MCE also uses strategic recruiting and hiring practices such as targeted job postings, partnerships with CBOs, education and employment organizations, physical attendance at job recruitment fairs, and blind résumé reviews.

Equity in Power Procurement

MCE’s 2021 Open Season solicitation was the first year that suppliers were encouraged to consider community benefits and equity metrics when submitting offers. We also solicited optional elements as part of this Open Season including support for educational programs, environmental justice initiatives, and workforce development and training initiatives; participation of contractors, subcontractors, or businesses owned by Disabled Veterans, located in a designated Disadvantaged Community, or employing workers living in a designated Disadvantaged Community and; use of components and materials manufactured or assembled in the United States.

In late 2020, when issues were reported about the use of forced labor for solar equipment production in Xinjiang, China, MCE incorporated new language into our power purchase agreement (PPA) term sheets and contracts that prohibit MCE from accepting proposals for facilities that rely on equipment or resources built with forced labor. This language was incorporated into MCE’s 2021 Open Season, Green Access, and Community Solar Connection PPAs and will continue to be an MCE procurement requirement.
MCE HIGHLIGHTS

INNOVATIVE EQUITY INITIATIVES

MCE’s Resolution to Advance Racial Equity
On May 20, 2021, MCE’s Board of Directors approved a Resolution Committing to Advance Racial Equity. The resolution acknowledges the persistence of institutionalized racial inequities and seeks to address them by continuously improving and implementing inclusive policies across the organization.

The resolution states that MCE will continue to work toward more equitable outcomes in energy services, customer programs, and power procurement by recruiting racial equity organizations and engaging with them through the Community Power Coalition. MCE will continue to provide agency wide training on implicit bias and racial equity. Our goal is to enhance internal and external policies, practices, and programs that dismantle racial disparities.

MCE Cares Credit
On March 18, 2021, MCE’s Board of Directors approved $10 million for cost relief to MCE’s vulnerable residential and small business customers. Launched in April 2021, this program offers bill credits to eligible customers, supporting up to 65,000 residential and 20,000 small business customers.

The MCE Cares Credit Program offers a $10 monthly bill credit to residential customers and a 20% monthly bill credit to small businesses. The most vulnerable customers who have fallen behind on their bills were automatically enrolled in the program.

This program is part of MCE’s other COVID relief efforts including suspension of collections, free EV charging at MCE’s San Rafael office, and distribution of 100 portable back–up batteries to medically vulnerable customers in 2020.

Certify & Amplify
MCE hosts a free, Certify & Amplify annual workshop to help local businesses connect to the benefits and opportunities available through the California Public Utility Commission’s (CPUC) Supplier Diversity Program.

Commonly referred to as “Supplier Diversity,” General Order 156 is a statewide program that encourages utilities to prioritize contracts and subcontracts from businesses that meet diversity qualifications. That is, businesses must be at least 51% woman–, minority–, LGBTQ–, or disabled veteran–owned enterprises. After being certified as a diverse supplier, qualified businesses are listed in the CPUC Clearinghouse, which increases their likelihood of receiving utility contracts.
MCE's programs highlight the power of people over profit. By putting more renewable energy on our shared grid, we clean up polluting fossil fuels. MCE's efforts on climate justice and energy innovation help vulnerable populations qualify for programs like electric vehicles (EVs), energy storage, and energy savings.

Health and Safety
The MCE Healthy Homes Program, made possible through funding by Marin Community Foundation, provides upgrades to improve the health, safety, and efficiency of Marin County homes. The program helped over 100 income-qualified residents address health hazards through energy efficiency improvements that increase comfort and decrease energy usage. Integrated pest management and mitigation of mold and moisture also help customers stay safely in their homes and reduce the risk of climate-related illnesses.

In advance of the 2021 fire season, MCE purchased over 100 air purifiers and 300 replacement filters to give away to income-qualified residents. These air filters improve poor air quality caused by smoke from nearby wildfires leaking into improperly sealed homes. MCE partnered with Marin Community Clinics and Canal Alliance to assist in identifying the recipients in need of the air purifiers.

MCE has also partnered with Contra Costa County on its Asthma Mitigation Project. MCE's multifamily energy efficiency programs and Home Energy Savings Program will be braided with asthma treatment and education from Contra Costa Health Services and additional health and safety modifications to provide comprehensive asthma trigger mitigation for Contra Costa’s most vulnerable residents.
PROGRAM HIGHLIGHTS

SUSTAINABLE WORKFORCE

MCE supports the local green workforce by offering a variety of training and workforce development programs that focus on underserved populations, including low-income residents and those who were previously incarcerated. MCE’s efforts focus on strengthening the local economy and ensuring a just transition to a clean energy future. One of our efforts is our Workforce Education and Training (WE&T) Program, which develops a longer-term pipeline of local, green job opportunities for our community members.

Workforce Education and Training

MCE’s Workforce Education and Training (WE&T) Program grows the green economy by supporting local contractors and providing local trainees with access to workforce development opportunities. Since 2020, MCE has partnered with the Association for Energy Affordability (AEA) and Strategic Energy Innovations (SEI) to lower barriers for contractors who are interested in entering the electrification and energy efficiency field. The WE&T program matches job seekers to contractors within MCE’s service area and funds opportunities for paid on-the-job experience. The program also provides benefits to local energy efficiency contractors through green-collar workforce development and no-charge matching with prequalified, trained job seekers.

MCE also offered an online Electrification Workshop Series focused on solutions for clean energy, energy efficiency, electrification, and climate change. Workshops covered technical topics about new and retrofit electrification projects, heat pump installations, multifamily electrification, and more. An average of 30 contractors attended each training and 4 job seekers have been placed in paid internships with trained electrification contractors.

MCE’s workforce development opportunities focus on public-private partnerships to construct local renewable energy projects and install energy efficiency retrofits, EV charging stations, and low-income residential solar. We have partnered with RichmondBUILD, Marin City Community Development Corporation, Rising Sun Center for Opportunity, Future Build, Association for Energy Affordability, Strategic Energy Innovations, and North Bay Workforce Alliance to provide training for careers in the clean energy economy.
**PROGRAM HIGHLIGHTS**

**EQUITY AND AFFORDABILITY**

MCE’s programs focus on under served populations by increasing access to bill discounts, energy efficiency upgrades, electrification measures, and clean transportation. MCE’s [Home Energy Savings Program](#) has helped 106 homes receive weatherization upgrades, provided free smart thermostats to 207 units, and supplied free energy-saving kits to 774 households. We also help decrease the cost of heat pump water and space heaters which are three times more efficient than gas heaters and reduce the risk of carbon monoxide leaks.

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**Income-qualified EV Rebates**
MCE offers EV rebates and free customer support to income-qualified customers for the purchase or lease of new EVs. MCE's program offers $3,500 per vehicle, which stacks with other rebates for up to $13,750 in incentives on a new vehicle.

Electrifying transportation reduces tailpipe emissions that, in turn, reduces climate change and the health impacts of toxic air pollution. MCE has helped over 150 qualified customers purchase an EV.

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**New Community Solar Discount Programs**
MCE’s [Community Solar Connection and Green Access](#) programs are developing 5.92 MW of new, local, clean energy capacity for customers in disadvantaged communities (DACs). Both programs offer 100% renewable power and a 20% bill discount while prioritizing customers in the highest scoring DACs and those on the CARE or FERA discount programs.

The Green Access Program automatically enrolled almost 2,900 customers beginning in September 2021. Customers will be eligible to enroll in Community Solar Connection as early as the end of 2022.

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**Low-Income Families & Tenants (LIFT) Program**
MCE’s [LIFT Program](#) provides income-qualifying multifamily property owners and renters with energy-saving and electrification upgrades. The program reaches hard-to-serve income-qualifying customers outside DACs.

MCE’s LIFT Program has served 865 participating households with more than $1.1 million in incentives, saving customers an average of $128 per year on their energy bills.
California’s clean energy goals have slashed electricity–related emissions, leaving transportation and natural gas usage in buildings to account for more than half of California’s carbon footprint today. As our electric grid becomes cleaner, replacing gas appliances with high–efficiency electric models will help lead us to a carbon–free future. MCE’s heat pump pilot program showed how homes that replace outdated gas appliances with high–efficiency electric versions save money, reduce emissions, and increase home comfort. Transportation electrification with EVs can cut the cost of fueling a vehicle in half.

**MCE’s EV Charging Program**

In California, 40% of emissions come from the transportation sector. MCE’s [EV Charging Program](#) offers rebates to multifamily properties and workplaces for EV charging stations; the lack of which is one of the main barriers to EV adoption. Customers can access $3,000 in rebates per Level 2 charging port installed and $750 per Level 1 port installed, free technical assistance, and the ability to combine our program with other incentives. Newly installed ports that are enrolled in MCE’s Deep Green electricity service receive an additional $500 incentive for each Level 2 charging port and $125 for each Level 1 charging port. The MCEv Charging Program has supported the installation of over 1,250 Level 2 EV charging ports; equivalent to 56% of all public Level 2 charging ports in the four counties that MCE serves.

**MCE Sync**

The MCE Sync pilot will enroll 200 customers who charge their EVs at home and allow MCE to direct their charging patterns. Customers will be given a monthly bill credit for allowing an app to shift their charging times away from the 4–9 p.m. peak hours and toward prime solar production hours.

▲ MCE’s Chevy Bolt charges at the MCE Solar Charge project at our office in San Rafael, California.

**California North Coast Clean Energy Agencies Amp Up Efforts for More Electric Vehicle Chargers**

LEARN MORE: [THE NORTH BAY BUSINESS JOURNAL](#)
PROGRAM HIGHLIGHTS
RESILIENCY AND RELIABILITY

Energy resiliency depends on a reliable, regular power supply and having contingency measures in the case of a power outage. MCE is working with customers and community partners to ensure access to cleaner backup power resources and make energy resiliency upgrades available to our most vulnerable populations.

Energy Storage Program
In 2020, MCE launched a $6 million Energy Storage Program to help alleviate grid outages that disproportionately affect vulnerable populations and threaten our community’s safety, health, and welfare. This program aims to deploy 15 MWh of customer-sited battery energy storage for resiliency and load shifting away from peaks. MCE also partnered with our regional Centers for Independent Living to distribute 100 free portable batteries to customers with a life-sustaining medical need for power. These technologies increase resiliency in our communities, helping customers access power when the grid is down and reducing greenhouse gas emissions.

Peak FLEXmarket
MCE’s Peak FLEXmarket Program focuses on payouts to help shift daily load during the summer season. The program will fund the shifting of 20 MW of customer demand out of peak hours (4–9 p.m.) and offer additional incentives for “Resiliency Events” that help decrease the risk of outages during Flex Alerts.
After celebrating our 10-year anniversary in May 2020, MCE doubled down on our mission, launching new programs to support customers and reduce greenhouse gas emissions in our communities. Here are a few of our accomplishments:

» As part of MCE’s ongoing COVID relief efforts, we have helped over 30,000 residents and small businesses reduce their energy costs through the MCE Cares Credit and eliminated more than $1 million of energy debt as part of the Arrearage Management Program.

» MCE recently launched two new energy equity and affordability programs. Community Solar Connection and Green Access offer qualifying customers living in a designated disadvantaged community access to 100% renewable energy and a 20% discount on their electricity bills.

» MCE’s heat pump pilot program showed that replacing outdated gas appliances with high-efficiency electric versions saved customers $192 a year on their bill, reduced emissions, and increased home comfort.

» MCE’s 2021 Open Season Solicitation included new metrics asking suppliers to consider how their projects meet community needs including prioritizing use of contractors and employees located in DACs, and supporting local training and apprenticeship programs.

» MCE’s transportation electrification efforts have installed over 1,250 Level 2 charging stations around our service area. As a next step in decarbonizing the transportation sector, MCE is exploring the use of solar energy for creating green hydrogen to fuel fleets in our service area.

We are excited to move into our second decade of service together, fostering the clean energy economy, and building an equitable energy future. The power of MCE is about more than clean energy — it’s the power of people over profit; it’s community power. We all deserve a fossil-free future that combats climate change and gives us cleaner air to breathe. The climate is in our hands. What action will you take?

— Dawn Weisz, MCE CEO  
— Tom Butt, MCE Board Chair
MCE is your not-for-profit public electricity provider, offering Bay Area customers renewable energy and local energy programs since 2010.

Proudly Serving...

Contra Costa County, Concord, Danville, El Cerrito, Lafayette, Martinez, Moraga, Oakley, Pinole, Pittsburg, Pleasant Hill, Richmond, San Pablo, San Ramon, Walnut Creek

Marin County, Belvedere, Corte Madera, Fairfax, Larkspur, Mill Valley, Novato, Ross, San Anselmo, San Rafael, Sausalito, Tiburon

Napa County, American Canyon, Calistoga, Napa, St. Helena, Yountville

Solano County, Benicia, Fairfield, Vallejo