NET ENERGY METERING

LET THE SUN SHINE IN
WITH ROOF TOP SOLAR

MCE serves more than 34,000 Bay Area rooftop solar customers. With MCE, you too can take advantage of your excess solar generation through Net Energy Metering (NEM) to help reduce your monthly bill.

UNDERSTANDING SOLAR GENERATION
AND CREDIT BALANCE

With NEM, your bill reflects the difference between the electricity your solar panels generate and the electricity that you use each billing cycle. If you generate more electricity than you use, you will have a positive credit balance. MCE will credit you at a premium rate equal to our full retail rate. This credit is then applied to future usage charges.

If you generate more electricity than you used over your 12–month billing cycle with MCE, you will be credited at twice the wholesale rate for your surplus electricity. During MCE’s annual cash–out in the spring, any credits more than $50 (up to the cap of $5,000) will be sent to your billing address in the form of a check in early summer. Credits of less than $50 will roll over to the next year’s billing cycle.

The amount of energy your solar panels generate each month will vary. During summer months when the sun is shining brightly, panels generate more energy, adding to your solar generation credit balance. In winter months, panels tend to produce less energy, so you’re more likely to pull electricity from the grid and use the credit balance that you’ve accumulated to help offset charges.

Get credited at retail rates for your excess solar generation each month and twice the wholesale rate for surplus annual generation.
If you are currently a PG&E NEM customer, PG&E will initiate a true–up process immediately prior to your MCE enrollment, sending you a bill for all electric charges incurred since your last true–up statement and effectively resetting your annual true–up date. PG&E zeroes out any accrued credits at this time and will issue a bill for any charges accrued to–date. If you’d like to delay enrollment until your true–up date, contact us at CustomerService@mceCleanEnergy.org or call 1 (888) 632–3674.

Your monthly bill will include MCE generation credits or charges depending on your energy usage and solar production, along with PG&E’s minimum bill and gas charges. While MCE’s generation fees are charged or credited monthly, PG&E’s are billed once annually, through a true–up statement. As a result, MCE NEM customers that tend to use more electricity than their panels generate over a 12–month period will have a lower bill at PG&E’s annual true–up.

NOT YET ENROLLED IN MCE SERVICE?

If you are currently a PG&E NEM customer, **PG&E will initiate a true–up process immediately prior to your MCE enrollment**, sending you a bill for all electric charges incurred since your last true–up statement and effectively resetting your annual true–up date. PG&E zeroes out any accrued credits at this time and will issue a bill for any charges accrued to–date. If you’d like to delay enrollment until your true–up date, contact us at CustomerService@mceCleanEnergy.org or call 1 (888) 632–3674.

1 Annual cash–outs occur based on customer billing cycle. Not all customers will receive cash outs at the same time. If you have questions about your specific timing, please contact us.
2 PG&E charges Minimum Delivery Fees on a monthly basis and settles overall delivery charges during an annual true up.
3 Credits accrue at PG&E’s retail rate. Any generation credits will be zeroed out at the time of PG&E’s annual true–up bill. Delivery credits will be credited at a wholesale rate, called Net Surplus Compensation.
4 PG&E will continue to bill you for delivery, gas, and other charges annually.