Your current annual PG&E Net Energy Metering true-up date is <true-up date>.

Welcome to MCE! Your city is partnering with MCE — a not-for-profit, public agency — to provide you locally-controlled, electricity service starting with your April 2021 billing cycle. **PG&E will initiate an immediate true-up of your account when you start service with MCE,** sending you a bill for any electricity charges incurred since your last true-up and zeroing out any accrued credits.

Based on your accruals, it may be more beneficial, and less disruptive, for you to delay enrollment to better align with your true-up date. We can help you to determine if your best option is to enroll your account early, postpone enrollment with MCE, or opt out. We welcome you to contact us at info@mceCleanEnergy.org or call 1 (888) 632–3674 Mon–Fri 8 am–5 pm for assistance.

**MCE’S NET ENERGY METERING (NEM) PROGRAM**

MCE’s NEM program offers credits for excess energy you generate during the course of the year. **If you choose to remain with MCE, you will be enrolled automatically in MCE’s NEM program; there is no need to reapply.**

- **MCE pays a premium rate for the excess electricity your solar panels produce.**
- **Customers who are eligible for a cash out will automatically be issued a check.** If you generate more electricity than you consume over the course of the year and earn more than $50 in credit — up to a maximum of $5,000 per account — you will automatically receive a check in the mail; no action needed!
- **If you have less than $50 in credit, you get to keep it.** Customers with less than $50 in credit will see this amount roll over into their next year’s billing cycle to be applied towards future bills. You never lose your credit.

<table>
<thead>
<tr>
<th>Services Provided</th>
<th>MCE</th>
<th>PG&amp;E</th>
</tr>
</thead>
<tbody>
<tr>
<td>NEM credit accrual</td>
<td>Credit is accrued at retail rates and applied toward your monthly bills</td>
<td>Credit is accrued at retail rates and applied toward your true-up bill at the end of the year</td>
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<tr>
<td>Annual surplus generation</td>
<td>Credited at twice the wholesale rate (double what PG&amp;E offers) at MCE’s annual cash out each spring</td>
<td>Credited at the wholesale rate at your PG&amp;E true-up</td>
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<tr>
<td>Billing</td>
<td>Occurs monthly; retail credits for excess generation are applied towards bills as they accumulate</td>
<td>Occurs annually; all retail credits are applied towards the true-up balance at the time of payment</td>
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<tr>
<td>Renewable energy content from the grid</td>
<td>60% to 100% renewable energy service when you use energy from the grid</td>
<td>29% renewable energy service when you use energy from the grid</td>
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Please note: MCE customers are still subject to a separate true-up for PG&E delivery (non-generation) charges.
Who is MCE?
MCE is a not-for-profit public agency. MCE is not funded by taxpayers. MCE offers cleaner, locally-controlled, cost-competitive electricity options for more than one million residents and businesses in 36 Bay Area communities. MCE provides customers with 100% more, or twice as much, clean energy compared to traditional electricity service. MCE is also 90% greenhouse gas-free. MCE customers are greening our electricity supply while helping invest in local energy programs.

Cleaner Power  |  Community Reinvestment  |  Competitive and Stable Rates

How does MCE work with PG&E?
MCE determines the source of your electricity, called electric generation. MCE’s standard service contains twice as much renewable energy as PG&E service. As an MCE customer, PG&E will continue to deliver your electricity, maintain power lines, provide repairs, and send your monthly bill. MCE’s generation service will replace PG&E’s generation service on your bill.

How do MCE rates compare to PG&E’s?
Over the past 10 years, MCE has provided stable and competitive rates as compared to PG&E. We typically only change our rates once a year or not at all. Discount programs such as CARE, FERA, and Medical Baseline are unaffected by enrollment; these customers receive the same discount with MCE as they would with PG&E and do not need to re-enroll or take any further action.

MCE rates include a generation rate which has always been lower than PG&E’s generation rate. MCE total electric service costs, including electricity generation and additional fees, have been lower than PG&Es more than 70% of the time over the past 10 years.

For current rates and cost comparisons, visit mceCleanEnergy.org/2021enroll

What are my service choices, and how do I make them?

MCE Light Green  |  60% renewable
Take no action and you’ll be automatically enrolled in Light Green, our standard electric service, as of your April 2021 billing cycle. Light Green gives you twice as much renewable energy as traditional service at comparable rates.

MCE Deep Green  |  100% renewable
Upgrade to 100% California solar and wind energy for ~$5 more a month for average households. Half of the premium helps to create new local energy programs and projects that benefit you and your community. Sign up online at mceCleanEnergy.org/dg-enroll or by phone at 1 (888) 632–3674. Please have your PG&E account number on hand.

PG&E  |  29% renewable
You can choose to opt out to remain with PG&E’s electric generation service by visiting mceCleanEnergy.org/opt-out or calling 1 (888) 632–3674. Please have your PG&E account number on hand. Requests to opt out after 60 days of start of service with MCE will be subject to a one-time administrative fee of $5 per residential account, or $25 per commercial account. You will also be subject to PG&E’s terms and conditions of service, which prohibit you from choosing to return to MCE for one year.

Am I required to use MCE as my electric provider?
No. You now have the ability to choose your source of electricity rather than having to rely on a single provider. MCE is required by law to provide you with electric service unless you opt out. However, we fully support your right to choose the option that is best for you. If you wish to opt out, please visit mceCleanEnergy.org/opt-out or call 1 (888) 632–3674, and have your PG&E account number on hand.

Does MCE’s NEM program work differently if I own or lease my solar panels?
MCE’s NEM program works the same for customers who lease their panels as for customers who own them. The individual listed on the interconnection agreement will receive the credits.

What are the benefits of solar with MCE?
MCE provides more renewable energy to your home at stable, cost-competitive rates. If you need to buy electricity from MCE when your solar panels aren’t producing, you can ensure that a minimum of 60% of your electricity is renewable with MCE Light Green. If you choose to opt up to MCE Deep Green, 100% of your electricity will be generated from renewable resources, whether it’s from your own solar panels or California-produced wind and solar.
RATES
MCE electric generation rates are designed to be stable and cost-competitive. Financial assistance programs like CARE (California Alternate Rates for Energy), FERA (Family Electric Rate Assistance), and Medical Baseline Allowance remain the same for MCE customers. If you are enrolled in any of these programs with PG&E, you will continue to be enrolled if you choose MCE. Any changes to MCE rates will be adopted at duly noticed public MCE Board meetings. Changes to PG&E or MCE rates impact cost comparisons. PG&E charges MCE customers a monthly Power Charge Indifference Adjustment (PCIA) and Franchise Fee Surcharge. These fees are always included for informational purposes in MCE cost comparisons. View MCE and PG&E cost comparisons at mceCleanEnergy.org/rates or for commercial customers mceCleanEnergy.org/commercial–rates or call 1 (888) 632–3674 for more information. PG&E and MCE rates and cost comparisons may change over time.

BILLING
You will receive a single monthly bill from PG&E. The bill will include charges for PG&E electric delivery and MCE electric generation. MCE’s electric generation charge will replace PG&E’s electric generation charge. MCE’s charge is not an extra fee. If you opt out of MCE, PG&E will resume charging you for electric generation.

ENROLLMENT
MCE, a not-for-profit, public agency, is the primary electric generation provider in your community. California State Assembly Bill 117, passed and signed into law in 2002, requires that community choice programs like MCE operate as the primary electric generation service provider through an automatic enrollment process. Your account will be enrolled with MCE’s Light Green 60% renewable energy service unless you choose to opt out. You may request to opt out at any time. You may also choose to opt up to MCE’s Deep Green 100% renewable energy or Local Sol 100% locally sourced solar energy. To opt out, or to opt up to Deep Green or Local Sol, call 1 (888) 632–3674 or visit mceCleanEnergy.org. Please have your PG&E account number on hand.

OPT OUT
You may request to opt out of MCE to buy PG&E’s electric generation at any time by calling 1 (888) 632–3674 or by visiting mceCleanEnergy.org. Please have your PG&E account number on hand so that we may process your request. If you do not opt out within 60 days after MCE service starts, you will be subject to the payment of a one-time administrative fee ($5 residential or $25 commercial), will not have the option to return to MCE for one year, and will be subject to PG&E’s terms and conditions of service. For information on PG&E’s terms and conditions, visit mceCleanEnergy.org/opt–out–terms. You will not be charged an administrative fee if you opt out before MCE service starts, within the first 60 days after your enrollment with MCE, or if you cancel electric service. In order to switch electric generation service to PG&E before your next monthly billing cycle, your opt out request must be received at least five business days before the billing cycle start date. Your account will be transferred to PG&E on the first day of your next billing cycle and cannot be immediately transferred during a billing cycle. You may be charged for all electricity procured by MCE on your behalf if you cancel service with MCE.

DEEP GREEN/LOCAL SOL CUSTOMERS
There is no fee if you chose to return to MCE’s Light Green 60% renewable energy service. See above for fees associated with returning to PG&E. There is no term length associated with your participation in MCE’s voluntary Deep Green or Local Sol energy service options. MCE Deep Green and Local Sol customers pay an additional fee for these service options. For current rate information please visit mceCleanEnergy.org/100–renewable or mceCleanEnergy.org/100–local–solar.

FAILURE TO PAY
MCE may transfer your account to PG&E upon 14 calendar days’ written notice to you if you fail to pay your bill. If your service is transferred, you will be required to pay the administrative fee described above.

Based in San Rafael and Concord, MCE is governed by a Board of Directors of elected officials representing Marin County and all of the cities and towns within it, Napa County and all of the cities and towns within it, unincorporated Contra Costa County, unincorporated Solano County, and the Cities and Towns of Benicia, Concord, Danville, El Cerrito, Lafayette, Martinez, Moraga, Oakley, Pinoe, Pittsburg, Pleasant Hill, Richmond, San Pablo, San Ramon, Vallejo and Walnut Creek. We’re committed to protecting customer privacy. Learn more at www.mceCleanEnergy.org/privacy.

LEARN MORE
To find out more about your service options and get answers to your questions, visit mceCleanEnergy.org/2021enroll, call 1 (888) 632–3674 Mon–Fri: 8:00 am–5:00 pm, or attend a virtual enrollment meeting:

Wed, March 10th; Wed, March 24th; and Wed, April 7th at 6:00–7:00 pm

Meeting details are available at mceCleanEnergy.org/2021enroll#events