SMARTRATE

Our records indicate that your account is currently served by PG&E’s SmartRate program, which offers discounted summer rates in exchange for higher rates between 9 to 15 “SmartDays” annually. MCE customers are currently not eligible to participate in this program, based on PG&E guidelines. If you choose to start service with MCE, your account will be removed from SmartRate.

To keep your current SmartRate plan, you will need to opt out of MCE. You can do this by phone 1 (888) 632–3674 or online at mceCleanEnergy.org. Please have your PG&E account number on hand.

For more information, please contact us at info@mceCleanEnergy.org or 1 (888) 632–3674.
PLEASE READ

Important details about your PG&E electric account.

DISCOUNT RATES
(CARE, FERA, MEDICAL BASELINE ALLOWANCE)

If you currently receive financial assistance on your PG&E bill through CARE (California Alternate Rates for Energy), FERA (Family Electric Rate Assistance), and/or a Medical Baseline Allowance, you will continue to receive these discounts in full as an MCE customer.

There is no need to reapply for these programs. Your full discount will also continue to be provided on the PG&E delivery portion of your bill, and will be noted on the front of your bill.

For more information, please contact us at info@mceCleanEnergy.org or 1 (888) 632–3674.
Our records indicate that you may be on a Budget Billing plan (formerly Balanced Payment Plan) with PG&E.

Your PG&E gas and electric delivery charges will continue to be billed according to the Budget Billing plan if you choose MCE service. However, your MCE electric generation charges will not be included as part of the Budget Billing calculation. MCE electric generation charges are determined based on your monthly electricity usage, which could vary from month-to-month.

For more information, please contact us at info@mceCleanEnergy.org or 1 (888) 632–3674.
Discount Rates — If you currently receive financial assistance on your PG&E bill through CARE (California Alternate Rates for Energy), FERA (Family Electric Rate Assistance), and/or a Medical Baseline Allowance, you will continue to receive your discounts as an MCE customer. There’s no need to reapply for these programs. Your full discount will also continue to be provided on the PG&E delivery portion of your bill, and will be noted on the front of your bill.

Budget Billing — Our records indicate that you may be on a Budget Billing plan (formerly Balanced Payment Plan) with PG&E. Your PG&E gas and electric delivery charges will continue to be billed according to the Budget Billing plan if you choose MCE service. However, your MCE electric generation charges will not be included as part of the Budget Billing calculation. MCE electric generation charges are determined based on your monthly electricity usage, which could vary from month-to-month.

SmartRate — MCE customers are currently not eligible to participate in this program, based on PG&E guidelines. If you start service with MCE, your account will be removed from SmartRate. To keep your current SmartRate plan, you will need to opt out of MCE by phone at 1 (888) 632–3674 or online at mceCleanEnergy.org. Please have your PG&E account number on hand.

For more information, please contact us at info@mceCleanEnergy.org or 1 (888) 632–3674.