



NET ENERGY METERING LET THE SUN SHINE IN WITH ROOFTOP SOLAR

MCE serves more than 10,000 Bay Area rooftop solar customers. With MCE, you too can take advantage of one of the most generous Net Energy Metering (NEM) programs in California.

UNDERSTANDING SOLAR GENERATION AND CREDIT BALANCE

With NEM, a meter tracks the difference between the electricity your solar panels generate and the electricity that you use each billing cycle. If you generate more electricity than you use, you will have a positive credit balance. MCE will credit you **at a premium rate equal to our full retail rate + \$0.01/kWh!** This credit is then applied to future usage charges. If your credit balance is over \$100 at the time of MCE's Annual Cash-Out, we will offer you a check for that balance in May.*

The amount of energy your solar panels generate each month will vary. During summer months when the sun is shining brightly, panels generate more energy, adding to your solar generation credit balance. In winter months, panels tend to produce less energy, so you're more likely to pull electricity from the grid and use the credit balance that you've accumulated to help offset charges.

You can maximize the benefits of your solar generation by understanding and managing your energy usage. Reducing your usage by turning off unused appliances or adjusting your thermostat can also help to keep your bill lower.

**Get credited at above-retail rates for your excess solar generation.
Credits of \$100+ can be cashed out annually in May.*
In 2017, MCE offered over \$1.3 million to customers
for their excess solar generation.**

COMPARING NEM PROGRAMS

MCE

PG&E

Higher, premium rates for excess generation

Wholesale rates for excess generation

Excess **credits roll over continuously** each year (up to \$5,000)

Excess **credits are zeroed out** at true-up**

Billing: **Monthly** charges and credits for generation***

Billing: **Annual** true-up

50% or 100% renewable energy service when you use energy from the grid

33% renewable energy service when you use energy from the grid



HOW BILLING WORKS

Your monthly bill will include MCE generation credits or charges depending on your energy usage and solar production along with PG&E's minimum bill and gas charges. **While MCE's generation fees are charged or credited monthly, PG&E's are billed once annually, through a true-up statement.**

With MCE's NEM program, customers that tend to use more electricity than their panels generate over a 12-month period will have a much lower bill at PG&E's annual true-up.

NOT YET ENROLLED IN MCE SERVICE?

If you are currently a PG&E NEM customer, **PG&E will initiate a true-up process immediately prior to your MCE enrollment**, sending you a bill for all electric charges incurred since your last true-up statement and effectively resetting your annual true-up date. PG&E zeroes out any accrued credits at this time and will issue a bill for any charges accrued to-date. If you'd like to delay enrollment until your true-up date, contact us at CustomerService@mceCleanEnergy.org or call 1 (888) 632-3674.

* NEM customers who choose to enroll in MCE's Local Sol service, or have Aggregated NEM accounts, are not eligible to participate in MCE's Annual Cash-Out, though their credits can roll over to the following year to offset future usage (up to \$5,000). Local Sol NEM customers will be credited at the same rate they pay for Local Sol service, \$0.142/kWh.

** Credits accrue at PG&E's retail rate. Any generation credits will be zeroed out at the time of PG&E's annual true-up bill. Delivery credits will be credited at a wholesale rate, called Net Surplus Compensation.

*** PG&E will continue to bill you for delivery, gas, and other charges annually.

QUESTIONS?

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