



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: [REDACTED]  
Statement Date: 12/29/2015  
Due Date: 01/19/2016

## Service For:

[REDACTED]

## Questions about your bill?

24 hours per day, 7 days per week  
Phone: 1-866-743-0335  
www.pge.com/MyEnergy

## Local Office Address

[REDACTED]

## Your Account Summary

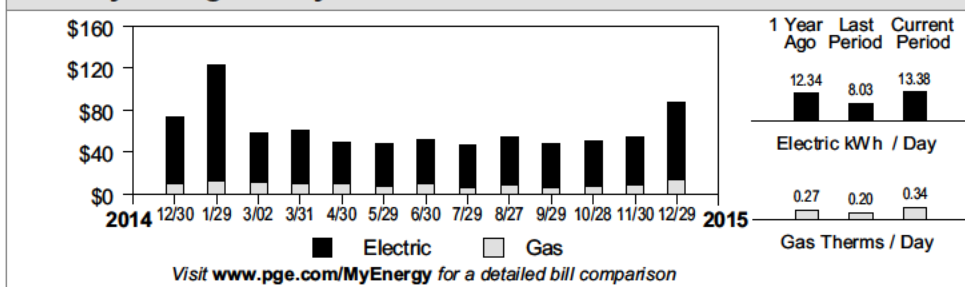
Amount Due on Previous Statement	\$54.14
Payment(s) Received Since Last Statement	-54.14
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$34.94
MCE Electric Generation Charges	39.38
Current Gas Charges	13.55

**Automatic Payment Service (APS)**  
to be applied 01/12/2016

**\$87.87**

## Monthly Billing History

### Daily Usage Comparison



## Important Messages

Your charges on this page are separated into delivery charges from PG&E and generation or procurement charges from an energy provider other than PG&E. These two charges are for different services and are not duplicate charges.

**Your current electricity rate** Your electricity usage is currently billed on a rate for a single-family home or common-use area of a multi-family complex. If this is incorrect, please call us at 1-800-743-5000 for a free rate analysis.

Continued on page 6

No payment is due. Please retain for your records. Thank you.

[REDACTED]



Account Number:

[REDACTED]

Due Date:

01/19/2016

APS Amount:

\$87.87

APS to be applied:

01/12/2016

[REDACTED]

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300



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Account No: [REDACTED]  
Statement Date: 12/29/2015  
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## Important Phone Numbers - 24 hours per day, 7 days per week

**Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000**

**TDD/TTY (Speech/Hearing Impaired) 1-800-652-4712**

Servicio al Cliente en Español (Spanish) 1-800-660-6789  
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438  
Business Customer Service 1-800-468-4743

### Rules and rates

You may be eligible for a lower rate. To learn more about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1 800 743 5000.

**If you believe there is an error on your bill**, please call 1 800 743 5000 to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch, 505 Van Ness Avenue, San Francisco, CA 94102, 1 800 649 7570 or 415 703 2032 (TDD/TTY).

To avoid having service turned off while you wait for a CPUC decision, enclose a deposit check (payable to the CPUC) for the disputed amount and a description of the dispute. The CPUC will only accept deposits for matters that relate directly to billing accuracy. If it is not possible for you to pay your deposit, you must advise the CPUC. PG&E can not turn off your service for nonpayment while it is under review by the CPUC, however, you must continue to pay your current charges to keep your service turned on.

**If you are not able to pay your bill**, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income qualified residential customers.

### Important definitions

**Rotating outage blocks** are subject to change without advance notice due to operational conditions.

**Tier 1 (Baseline) allowance:** All residential customers are given a Tier 1 allowance a CPUC approved percentage of average customer usage during summer and winter months. Your Tier 1 allowance provides for basic needs at an affordable price and encourages conservation. Your allowance is assigned based on the climate where you live (baseline territory), the season and your heat source. As you use more energy, you pay more for each tier of usage.

Electric Tier	% of Baseline
1	0% 100%
2	101% 130%
3	131% 200%
4	> 200%
Gas Tier	% of Baseline
1	0% 100%
2	> 100%

**DWR bond charge:** Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

**DWR power charge:** Included in generation charges for energy provided by DWR. Approximately 1% of your energy is provided by DWR and collected by PG&E as DWR's agent. In 2015, DWR will receive \$124,455,827 from bundled service customers which offsets other generation charges in this bill.

**Power Charge Indifference Adjustment (PCIA):** Ensures that non exempt customers who purchase electricity (generation) from non PG&E suppliers pay their share of generation costs acquired to serve them prior to their departure.

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state mandated gas assistance programs for low income customers, energy efficiency programs, and public interest research and development.

Visit [www.pge.com/billexplanation](http://www.pge.com/billexplanation) for more definitions. To view most recent bill inserts including legal or mandated notices, visit [www.pge.com/billinserts](http://www.pge.com/billinserts).

### Your Electric Charges Breakdown

Conservation Incentive	\$17.50
Transmission	6.83
Distribution	31.82
Electric Public Purpose Programs	5.09
Nuclear Decommissioning	0.38
DWR Bond Charge	2.04
Competition Transition Charges (CTC)	0.26
Energy Cost Recovery Amount	1.96
PCIA	4.54
Taxes and Other	3.44
<b>Total Electric Charges</b>	<b>\$34.94</b>

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Please do not mark in box. For system use only.

### Update My Information (English Only)

Please allow 1 2 billing cycles for changes to take effect

**Account Number:** [REDACTED]

Change my mailing address to: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP code \_\_\_\_\_

Primary Phone # \_\_\_\_\_ Primary Email \_\_\_\_\_

### Ways To Pay

- **Online at [www.pge.com/waystopay](http://www.pge.com/waystopay)**
- **PG&E's Mobile Bill Pay**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, Mastercard or Discover:** Call 1 877 704 8470 at any time. (Our independent service provider charges a fee for each transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit [www.pge.com](http://www.pge.com) or call 1 800 743 5000. Please bring a copy of your bill with you.



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[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: [REDACTED]  
Statement Date: 12/29/2015  
Due Date: 01/19/2016

## Details of PG&E Electric Delivery Charges

11/20/2015 - 12/18/2015 (29 billing days)

Service For: [REDACTED]  
Service Agreement ID: [REDACTED]  
Rate Schedule: E1 T Residential Service

11/20/2015 – 12/18/2015	Your Tier Usage	1	2	3	4
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Tier 1 Allowance	432.10 kWh	(29 days x 14.9 kWh/day)			
Tier 1 Usage	388.000000 kWh	@ \$0.16700	\$64.80		
Generation Credit			-37.84		
Power Charge Indifference Adjustment			4.54		
Franchise Fee Surcharge			0.29		
Richmond Utility Users' Tax (10.000%)			3.15		

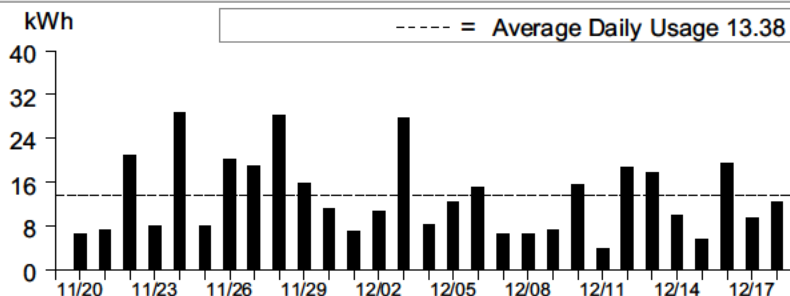
**Total PG&E Electric Delivery Charges \$34.94**

2013 Vintaged Power Charge Indifference Adjustment

## Service Information

Meter #	[REDACTED]
Current Meter Reading	24,787
Prior Meter Reading	24,399
Total Usage	388.000000 kWh
Baseline Territory	T
Heat Source	Electric
Serial	X
Rotating Outage Block	5S

## Electric Usage This Period: 388.000000 kWh, 29 billing days





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[www.pge.com/MyEnergy](http://www.pge.com/MyEnergy)

Account No: [REDACTED]  
Statement Date: 12/29/2015  
Due Date: 01/19/2016

## Details of MCE Electric Generation Charges

11/20/2015 - 12/19/2015 (30 billing days)

Service For: [REDACTED]  
Service Agreement ID: [REDACTED] ESP Customer Number: [REDACTED]

11/20/2015 – 12/19/2015

### Rate Schedule: RES-1

Deep Green	388.000000	kWh @ \$0.01000	\$3.88
Generation - Total	388.000000	kWh @ \$0.08200	31.82
		Net Charges	35.70

Utility Users Tax	3.57
Energy Surcharge	0.11

MCE is committed to protecting customer privacy.

Learn more about our privacy policy at: [mceCleanEnergy.org/privacy](http://mceCleanEnergy.org/privacy).

## Total MCE Electric Generation Charges

**\$39.38**

## Service Information

Total Usage 388.000000 kWh

For questions regarding charges on this page, please contact:

MCE  
1125 Tamalpais Avenue  
SAN RAFAEL CA 94901  
1-888-632-3674  
[www.mceCleanEnergy.org](http://www.mceCleanEnergy.org)

## Additional Messages

MCE is a not-for-profit, public agency that sources 50-100% renewable energy for your power needs, called electric generation.

PG&E continues to provide and bill for electric delivery services. MCE replaces PG&E's charge for electric generation. This is reflected in the 'Generation Credit' line item shown on the 'Details of PG&E Electric Delivery Charges' page of your bill.

Gas services are not provided by MCE.

If you have any questions about MCE, please call us at 1 (888) 632-3674, email us at [info@mceCleanEnergy.org](mailto:info@mceCleanEnergy.org), or visit us online at [www.mceCleanEnergy.org](http://www.mceCleanEnergy.org). We're happy to help!