

### Low-income Programs Available for MCE Customers

MCE proudly serves our low-income and disadvantaged communities with a wide range of energy efficiency and renewable energy offerings. MCE customers are eligible for the following discount programs and rebates.

## Energy Efficiency: Low-Income Families and Tenants (LIFT)

#### To apply, email ee@mcecleanenergy.org

MCE developed LIFT to better serve income-qualified, multifamily properties that are not currently benefiting from other low-income programs. LIFT provides comprehensive services to low-income properties and tenants as well as supports fuel switching from gas to electric heat pumps for cleaner and safer energy use. LIFT and CARE eligibility requirements are the same, so CARE customers automatically qualify for LIFT. LIFT will build upon the existing success of MCE's Multifamily Energy Efficiency program which has already distributed \$433,424 in rebates to affordable properties in 2015-2016 by serving 1,785 units. In 2017 MCE committed another \$107,240 in rebates for affordable properties.

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\*Before taxes based on current income sources. Valid through May 31, 2018.

### Energy Bill Assistance: California Alternate Rates for Energy (CARE)

#### pge.com/care

CARE offers a minimum discount of 20% on gas and electric rates. About 14.2% of MCE customers benefit from CARE. Eligibility is usually determined by the number of individuals in a household and the total gross household income. CARE is also available to:

- Tenants of sub-metered residential facilities
- Qualified nonprofit group living facilities
- Agricultural employee housing facilities
- Migrant farm worker housing facilities

# Energy Bill Assistance: Family Electric Rate Assistance (FERA)

#### pge.com/fera

FERA offers a monthly discount on electric bills to incomequalified households of 3 or more individuals. Like CARE, FERA eligibility is based on the number of individuals in a household and total gross household income.

FERA Eligibility					
Number of persons in household	Total gross annual household income*				
1–2	Not eligible				
3	\$40,841 - \$51,050				
4	\$49,201 - \$61,500				
5	\$57,561 - \$71,950				
6	\$65,921 - \$82,400				
7	\$74,281 - \$92,850				
8	\$82,641 - \$103,300				
9	\$91,001 - \$113,750				
10	\$99,361 - \$124,200				
Each additional person, add	\$8,360 - \$10,450				

\*Before taxes based on current income sources. Valid through May 31, 2018.

#### Low-Income Home Energy Assistance Program (LIHEAP)

Once per year, LIHEAP will pay the energy bill of those facing an

electricity shut-off notice. This includes MCE customers who receive disconnect notices. LIHEAP also helps with home weatherization, with priority given to homes with infants and toddlers under 3 years of age. LIHEAP is administered by the following agencies in MCE's service area:

•	Marin:	Community	Action	Marin,	1	(415)	526-7500
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- Napa or Solano: North Coast Energy Services, 1 (800) 233-4480
- Contra Costa: Contra Costa County Employment & Human Services Department, Community Services Bureau, 1 (925) 681-6380

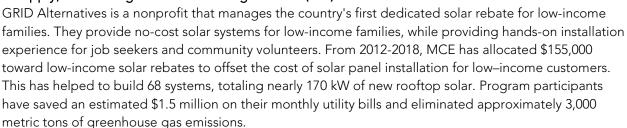
LIHEAP Eligibility					
Number of persons in household	Total gross annual household income*				
1	\$25,103				
2	\$32,827				
3	\$40,551				
4	\$48,275				
5	\$55,999				
6	\$63,723				
7	\$65,171				
8	\$66,619				
Each additional	\$1,448				

<sup>\*</sup>You must have an annual household income (before taxes)
that is below 60% of the State Median Income.

## MCE Low-income solar rebates through GRID Alternatives

gridalternatives.org

Largely available in Contra Costa and Solano Counties To apply, visit www.gridalternatives.org or call 1 (866) 921-4696



#### Green and Healthy Homes Initiative (GHHI)

greenhealthyhomesmarin.org, 1 (415) 464-6011 Currently available in Marin County only

GHHI is dedicated to breaking the link between unhealthy housing and unhealthy families. By replacing stand-alone housing intervention programs with an integrated, whole-house approach to produce green, healthy, and safe homes, GHHI improves the health, economic, and social outcomes for families across the country. To serve low- to moderate-income Marin County residents, the county adopted the GHHI model of aligning, braiding, and coordinating funding and services with partner local non-profits, government agencies, and utility providers. Together, they match the services that families need with the local help that already exists.

Services include:

- Energy efficiency modifications (e.g., furnace and HVAC upgrades)
- Home safety improvements (e.g., pest remediation, installation of grab bars and ramps)
- Home rehabilitation (e.g., roof, door, and window repair)



### Eight Elements of a Green & Healthy Home

- 1. Dry
- 2. Clean
- 3. Pest-free
- 4. Safe
- 5. Contaminant-free
- 6. Energy efficient
- 7. Well-maintained
- 8. Well-ventilated