



Low-income Programs Available for MCE Customers

MCE proudly serves our low-income and disadvantaged communities with a wide range of energy efficiency and renewable energy offerings. MCE customers are eligible for the following discount programs and rebates.

Energy Efficiency: Low-Income Families and Tenants (LIFT)

To apply, email ee@mcecleanenergy.org

MCE developed LIFT to better serve income-qualified, multifamily properties that are not currently benefiting from other low-income programs. LIFT provides comprehensive services to low-income properties and tenants as well as supports fuel switching from gas to electric heat pumps for cleaner and safer energy use. LIFT and CARE eligibility requirements are the same, so CARE customers automatically qualify for LIFT. LIFT will build upon the existing success of MCE's Multifamily Energy Efficiency program which has already distributed \$433,424 in rebates to affordable properties in 2015-2016 by serving 1,785 units. In 2017 MCE committed another \$107,240 in rebates for affordable properties.

LIFT & CARE Eligibility	
Number of persons in household	Total gross annual household income*
1-2	\$32,480 or less
3	\$40,840 or less
4	\$49,200 or less
5	\$57,560 or less
6	\$65,920 or less
7	\$74,280 or less
8	\$82,640 or less
9	\$91,000 or less
10	\$99,360 or less
Each additional person, add	\$8,360

*Before taxes based on current income sources.
Valid through May 31, 2018.

Energy Bill Assistance: California Alternate Rates for Energy (CARE)

pge.com/care

CARE offers a minimum discount of 20% on gas and electric rates. About 14.2% of MCE customers benefit from CARE. Eligibility is usually determined by the number of individuals in a household and the total gross household income. CARE is also available to:

- Tenants of sub-metered residential facilities
- Qualified nonprofit group living facilities
- Agricultural employee housing facilities
- Migrant farm worker housing facilities



Energy Bill Assistance: Family Electric Rate Assistance (FERA)

pge.com/fera

FERA offers a monthly discount on electric bills to income-qualified households of 3 or more individuals. Like CARE, FERA eligibility is based on the number of individuals in a household and total gross household income.

FERA Eligibility	
Number of persons in household	Total gross annual household income*
1-2	Not eligible
3	\$40,841 - \$51,050
4	\$49,201 - \$61,500
5	\$57,561 - \$71,950
6	\$65,921 - \$82,400
7	\$74,281 - \$92,850
8	\$82,641 - \$103,300
9	\$91,001 - \$113,750
10	\$99,361 - \$124,200
Each additional person, add	\$8,360 - \$10,450

*Before taxes based on current income sources.
Valid through May 31, 2018.

Low-Income Home Energy Assistance Program (LIHEAP)

Once per year, LIHEAP will pay the energy bill of those facing an electricity shut-off notice. This includes MCE customers who receive disconnect notices. LIHEAP also helps with home weatherization, with priority given to homes with infants and toddlers under 3 years of age. LIHEAP is administered by the following agencies in MCE's service area:



- **Marin:** Community Action Marin, 1 (415) 526-7500
- **Napa or Solano:** North Coast Energy Services, 1 (800) 233-4480
- **Contra Costa:** Contra Costa County Employment & Human Services Department, Community Services Bureau, 1 (925) 681-6380

LIHEAP Eligibility	
Number of persons in household	Total gross annual household income*
1	\$25,103
2	\$32,827
3	\$40,551
4	\$48,275
5	\$55,999
6	\$63,723
7	\$65,171
8	\$66,619

Each additional person, add \$1,448

*You must have an annual household income (before taxes) that is below 60% of the State Median Income.

MCE Low-income solar rebates through GRID Alternatives

gridalternatives.org

Largely available in Contra Costa and Solano Counties

To apply, visit www.gridalternatives.org or call 1 (866) 921-4696

GRID Alternatives is a nonprofit that manages the country's first dedicated solar rebate for low-income families. They provide no-cost solar systems for low-income families, while providing hands-on installation experience for job seekers and community volunteers. From 2012-2018, MCE has allocated \$155,000 toward low-income solar rebates to offset the cost of solar panel installation for low-income customers. This has helped to build 68 systems, totaling nearly 170 kW of new rooftop solar. Program participants have saved an estimated \$1.5 million on their monthly utility bills and eliminated approximately 3,000 metric tons of greenhouse gas emissions.



Green and Healthy Homes Initiative (GHHI)

greenhealthyhomesmarin.org, 1 (415) 464-6011

Currently available in Marin County only

GHHI is dedicated to breaking the link between unhealthy housing and unhealthy families. By replacing stand-alone housing intervention programs with an integrated, whole-house approach to produce green, healthy, and safe homes, GHHI improves the health, economic, and social outcomes for families across the country. To serve low- to moderate-income Marin County residents, the county adopted the GHHI model of aligning, braiding, and coordinating funding and services with partner local non-profits, government agencies, and utility providers. Together, they match the services that families need with the local help that already exists.

Services include:

- **Energy efficiency modifications** (e.g., furnace and HVAC upgrades)
- **Home safety improvements** (e.g., pest remediation, installation of grab bars and ramps)
- **Home rehabilitation** (e.g., roof, door, and window repair)



Green & Healthy Homes Initiative | **Marin County**

Eight Elements of a Green & Healthy Home

1. Dry
2. Clean
3. Pest-free
4. Safe
5. Contaminant-free
6. Energy efficient
7. Well-maintained
8. Well-ventilated